# General Terms and Conditions (GTC)

of BioMedicine International AG, Engelgasse 2474, 9053 Teufen

## Product and book sales

### Validity of the GTC

- These "General Terms and Conditions" (GTC) apply to all orders for our products and books offered via the website www.biomed-int.com, but not to the area of continuing education. Any deviating agreements must be made in writing. By placing an order, the customer agrees to these GTC and is bound by them.
- The services offered by BioMedicine International AG, based in Teufen AR, are aimed at people from all over the world. For countries not listed in the ordering process, please contactinfo@biomed-int.com .
- Should individual provisions of these General Terms and Conditions be wholly or partially invalid due to mandatory legal regulations, the remaining provisions of these General Terms and Conditions shall remain valid.

### Conclusion of the contract

The presentation of our products and services in the online shop does not constitute a legally binding offer, but rather a non-binding online catalog. You submit a binding offer to us, BioMedicine International AG, when you have completed the online ordering process by entering the information requested there and clicking on "Confirm/execute payment" in the final step. After you have submitted your order, we will send you an email confirming receipt of your order and listing its details (order confirmation). This order confirmation does not constitute acceptance of your offer but is only intended to inform you that we have received your order. We can accept your order within two days. The contract is concluded when we deliver the items.

## Identity of the contractual partner

The contract is concluded with us, BioMedicine International AG:

Address:
BioMedicine International AG
Engelgasse 2474 CH-9053
Teufen AR
Company identification number (UID) and VAT number: CHE-180.884.051

## Order process / Steps to conclude the contract

- First, place the desired items in the shopping cart.
- By clicking on the "Continue" button, you will proceed to step 2 of the ordering process, where you will be asked to enter your details. Orders can only be placed with a customer account and not as a guest. Here you can log in to your existing customer account or register as a new customer and enter your personal details. Your data will be transmitted in encrypted form.
- In step 3, please select your billing and delivery address or enter a new delivery address. You can also select your preferred delivery service or shipping method. Then click on the "Continue / Payment method" button.
- Next, specify the payment method for your order. You can also enter a voucher code if you have one. By clicking on the button:
- "Continue to preview," you will see an overview of your order.
- Please check your order here and proceed to the next step, "Proceed to payment / Buy now."
- On this page, you can make and confirm your payment. By doing so, you are placing a binding order.
- You will immediately receive an order confirmation, which does not constitute acceptance of the offer. The contract is only concluded when we deliver the items.

## Registration as a B2B company/business customer

As a corporate/business customer, you benefit from special terms and conditions. After registering, you will be asked to upload proof to your profile, which will be checked by BioMedicine International AG and approved if the criteria are met.

## Storage of the contract text

If you would like a printed copy of your order details, you can print out the "order confirmation" that you received by email for your records. You can also view your orders at any time in your customer account.

## Prices

- All prices are in Swiss francs, include statutory value added tax, and do not include shipping costs. Shipping costs are also specified online and vary depending on the country.
- The provider reserves the right to change prices at any time. The prices published on the website on the date of the order apply to customers.
- If export or import duties are incurred during shipping, these shall be borne by the customer. No VAT is payable on sales to customers outside Switzerland, but they must pay the respective national import duties. In most cases, an invoice is issued directly to the customer by the exporter.

## Delivery terms

- Delivery varies depending on the destination country and may take several weeks in some cases. For more information, please write to us at info@biomed-int.com
- Delivery is made to the address specified by the customer. If the customer provides incorrect, incomplete, or unclear information, they shall bear all costs incurred as a result.
- For deliveries abroad, the telephone number and email address must sometimes be provided to the shipping partner.

## Liability and warranty

- The buyer must inspect the delivered goods as soon as possible and report any defects immediately:
- +41 71 333 34 20 / info@biomed-int.com.
- If the product is defective, the buyer may either withdraw from the contract or request a replacement delivery.
- We accept no liability for transport damage.

## Payment

General payment methods are credit card or prepayment. For customers from Switzerland, we offer payment by invoice. If you do not have a credit card or are unable to pay in advance, please contact us at info@biomed-int.com.

Discounts, promotional rates, and any other benefits are granted only if the full course fee is paid in full and on time. Otherwise, the regular course fee shall apply. Alternative payment arrangements are excluded from discounts and may be subject to additional fees.

## Electronic communication

You agree that contract-related communication, in particular the delivery of invoices, will be carried out electronically by email.

## Data protection

The data protection provisions can be found in a separate document. This is available online at info@biomed-int.com.

## Return policy

As these are dietary supplements, these goods cannot be returned.

## Place of jurisdiction

These General Terms and Conditions are governed by Swiss law, namely the provisions of the Swiss Code of Obligations. The place of jurisdiction is Teufen AR.

If you have any questions about our Terms and Conditions, please feel free to contact us.

# Further training

## Validity of the terms and conditions

- These "General Terms and Conditions" (GTC) apply only to the seminars and webinars offered via the website www.biomed-int.com, but not to dietary supplements and books. These can be found atwww.biomed-int.com/ ..... Any deviating agreements must be made in writing. By placing an order, the customer agrees to these GTC and is bound by them. We reserve the right to make changes to the general terms and conditions.
- The services offered by BioMedicine International AG, based in Teufen AR, are aimed at people from all over the world. For countries that are not listed in the ordering process, please contact us first ateducation@biomed-int.com .
- Should individual provisions of these General Terms and Conditions be wholly or partially invalid due to mandatory legal regulations, the remaining provisions of these General Terms and Conditions shall remain valid.

## Registration, payment of course fees, and prices

Verbal or written registration via the online shop or email obliges you to pay the course fee. **Non-payment of the course fee does not constitute cancellation**. The course fee must be paid at least 30 days before the course starts, otherwise the right to a place will be forfeited, but not the booking, meaning that the full course fee will still be due. In the event of correct cancellation, the cancellation fees listed apply.

Discounts, promotional rates, and any other benefits are granted only if the full course fee is paid in full and on time. Otherwise, the regular course fee shall apply. Alternative payment arrangements are excluded from discounts and may be subject to additional fees.

All prices are in Swiss francs.

The provider reserves the right to change prices at any time. The prices published on the website on the date of the order apply to customers.

## Course organization and program changes

For organizational reasons, BioMedicine International AG reserves the right to change the venue. If a speaker is unable to attend, BioMedicine International AG may replace them with another speaker. BioMedicine International AG reserves the right to offer the seminar via webinar if the conditions for a meeting on the premises cannot be maintained.

The program is subject to change.

## Course places and implementation

BioMedicine International AG sets a minimum and maximum number of participants for each course. Course places are allocated in the order in which registrations are received (subject to timely payment).

If the course is already fully booked, participants can be placed on a waiting list. If another participant cancels, BioMedicine International AG will send an email to the next person on the waiting list. This person has two days to register, otherwise the place will be offered to another participant on the waiting list.

If a group wishes to register and there are no longer enough places available, there are three different options:

The number of available course places can be booked and the remaining participants will be placed on the waiting list

Place all participants on the waiting list Cancel process

If there are not enough registrations for a course, BioMedicine International AG reserves the right to cancel the course and waive or refund the course fee. BioMedicine International AG will not cover any travel services or accommodation that have already been booked.

## Course exclusion

BioMedicine International AG reserves the right to exclude one or more course participants from a seminar for justified reasons. Nevertheless, the full course fee is still payable, i.e. there will be no pro rata refund or waiver of the course fee.
Justified reasons include, for example, non-payment of the course fee, harassment, deliberate damage to property, etc.

## Cancellations

All registrations are binding. Cancellation fees are as follows:

| **Cancellation date** | **Cancellation fee** |
|---|---|
| From booking up to 4 weeks before the course | Cancellation processing fee of CHF 80 |
| Up to 2 weeks before the course | 20% of the course fees |
| Up to 7 days before the course | 50% of the course fees |
| 7 days before the course date | 100% of the course fees |

## Seminar days and hours not attended

Days and hours not attended cannot be made up or refunded.

## Course confirmations

After attending a seminar, BioMedicine International AG will issue you with a course confirmation.

## Online course membership and automatic renewal

The online course membership on education.biomed-int.com runs for 12 months from activation. **It renews automatically for a further 12 months unless you cancel it before the end of the term.**

You can cancel at any time up to and including the last day of the term, in your customer account or by email to education@biomed-int.com. Access remains active until the end of the term.

At least 30 days before each term ends, we will remind you of the renewal and its price by email.

If you do not cancel by the last day of the term, the renewal is binding. The fee for the new term is charged on its first day and is not refunded, either in full or in part.

For consumers resident in Germany, the following applies instead: after the first 12 months, the membership continues for an indefinite period and can be cancelled at any time with one month's notice; fees paid in advance for the period after the end of the contract are refunded pro rata.

## Identity of the contractual partner

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## Liability and warranty

BioMedicine International AG excludes all liability for damages incurred in connection with any seminars it organizes. Participants are responsible for ensuring that they have adequate insurance coverage. BioMedicine International AG cannot be held responsible for theft or loss of personal belongings.

## Electronic communication

You agree that contract-related communication, in particular the delivery of invoices, will be carried out electronically by email.

## Data protection provisions

The data protection provisions can be found in a separate document. This is available online at www.biomed-int.com.

## Video and audio recordings

Video and audio recordings may only be made in the seminar room with the express consent of BioMedicine International AG and the course participants.
All content is the property of BioMedicine International AG.

## Place of jurisdiction

These terms and conditions are governed by Swiss law, namely the provisions of the Swiss Code of Obligations. The place of jurisdiction is Teufen AR.

If you have any questions about our terms and conditions for seminars, please feel free to contact us.